



University Hospitals   
of North Midlands  
NHS Trust

The Royal Stoke University Hospital (RSUH) Trust provides a full range of general acute hospital services in the Stoke on Trent catchment area and specialised trauma services for three million people in an area stretching to North Wales. The Trust has some of the most modern operating theatres in Europe.

*“The project has time critical deadlines and I am confident that based on their excellent past performance and established track record, that adi City electrical will deliver. A good working relationship has evolved and they continue to meet my expectations by positively responding to unexpected developments; having skilled, qualified employees who are aware of their safety responsibilities; the need to hit budgets and to be innovative.”*

**adi City Electrical provides:**

- Electrical design and installation services within commercial and industrial sectors
- Low voltage distribution systems to 33kV
- Planned maintenance programmes
- Electrical servicing, refurbishing and repairs

**The Opportunity**

adi City Electrical has been continuously working with RSUH and its predecessor hospital for nearly 29 years and has an established track record for professionalism and value for money.

It was therefore approached in early 2015 to bid for the electrical work associated with the new Cataract Theatre and Waiting Rooms.

In September 2015, its fixed priced tender was successful and in October, work began with a set opening date of 15 January 2016. This date could not be missed since operations for that date had already been booked.

**The Solution**

The estimated 12 week project involved a team of 9 being based on site in order to strip out the existing wiring; refurbishing to the new regulations, both the wiring, fire alarms, lighting and isolated uninterruptable power systems.

It is crucial that back up electrical systems are in place to ensure a seamless switch in case of any potential disruption. The team has also had to deal with unexpected problems such as an abnormally low ceiling which had to be raised.

**The Benefits**

- Developing a trusted partnership approach with a long standing customer to deliver value added time critical solutions.
- Extensive knowledge of the customer’s methods of working and expectations. A focus on customer service is key to quality performance
- Ongoing open relationship, built over the last 29 years, helps drive continuous improvement and value for money
- Responsive to any emergencies and focused on delighting the customer with their work
- Compliance with the UK Government’s hospital certification regulations (Construction Line), managed by the Department of Business Innovation and Skills

**Get in touch:**

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